

Best Fitness 15 Year In-Home Warranty Terms and Conditions

This agreement describes the terms and conditions for the Best Fitness 15 Year In Home Warranty. Since IncrediBody.com is an authorized Best Fitness reseller, you are protected by the following Best Fitness 15 Year In Home Warranty when you purchase from IncrediBody.com. This warranty only applies to products purchased from an authorized Best Fitness reseller (such as IncrediBody.com).

Warranty Agreement

- This Warranty applies only in the United States to products manufactured or distributed by Best Fitness™ under the Best Fitness brand name. The warranty period to the original purchaser is 15 years on the frame, 2 years on parts, 1 year on labor, and 6 months on wearable parts.
- Best Fitness warrants that the Product you have purchased for non-commercial, personal, family, or household use from Best Fitness or from an authorized Best Fitness reseller is free from defects in materials or workmanship under normal use during the warranty period.
- Your sales receipt, showing the date of purchase of the Product, is your proof of the date of purchase.
- This warranty extends only to you, the original purchaser. It is not transferable to anyone who subsequently purchases the Product from you.
- It excludes paint and finish.
- This Warranty becomes VALID ONLY if the Product is assembled / installed according to the instructions / directions included with the Product.

Warranty Service

To obtain warranty service, you must return the Product to Best Fitness in its original container (or equivalent). You must pre-pay any shipping charges, export taxes, customs duties and taxes, or any other charges associated with transportation of the Product. In addition, you are responsible for insuring any Product shipped or returned. You assume the risk of loss during shipment. You must present Best Fitness with proof-of-purchase documents (including the date of purchase). Any evidence of alteration, erasing or forgery of proof-of-purchase documents will be cause to void this Warranty.

This Warranty does not extend to any Product not purchased from Best Fitness or from an authorized Best Fitness reseller. This Warranty does not extend to any Product that has been damaged or rendered defective; (a) as a result of accident, misuse, or abuse; (b) by the use of parts not manufactured or sold by Best Fitness; (c) by modification of the Product; (d) as a result of service by anyone other than Best Fitness, or an authorized Best Fitness warranty service provider. Should any product submitted for Warranty service be found to be ineligible, an estimate of repair cost will be furnished and the repair will be made if requested by you upon Best Fitness 's receipt of payment or acceptable arrangement of payment.

Warranty is not applicable outside the United States — before returning a product you must call Best Fitness at 1-800-556-3113 to obtain a Return Authorization Number. No returns will be accepted without the Return Authorization Number. Original purchaser must pre-pay all freight charges on warranty claims. Best Fitness will not accept Freight Collect shipments or return shipments on a freight collect basis.

Additional Terms

Except as expressly set forth in this warranty best fitness makes no other warranties, expressed or implied including any implied warranties of merchantability and fitness for a particular purpose. Best fitness expressly disclaims all warranties not stated in this warranty. Any implied warranties that may be imposed by law are limited to the terms of this warranty. Neither best fitness nor any of its affiliates shall be responsible for incidental or consequential damages. Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusion may not apply to you.

This Warranty gives you specific legal rights and you may also have other rights that may vary from state to state. This is the only express warranty applicable to Best Fitness branded products. Best Fitness neither assumes nor authorizes anyone to assume for it any other express warranty.